second nature®

On-Demand Pest Control

How Does It Work?

As a part of your resident benefits package, you can request and get professional pest control for covered pests on demand. All services are warrantied for 30 days. See below or check your lease for a list of covered pests.

Get Rid of Pests in Three Easy Steps

1. **Submit Service Request**
   Go to pest.residentforms.com to submit your service request.
2. **Identify the Problem Pest**
   Submit pest info through a simple questionnaire that helps to identify the issue.
3. **Say Goodbye To Pests**
   A vetted local vendor will contact you to schedule the pest service. Breathe easy knowing there's no additional charge for covered services.

Pest Pro*

- Cockroaches
- Bed Bugs
- Weevils
- Ants
- Mites
- Fleas
- Ticks
- Mice

* Covered pests within your On-Demand Pest Control package may vary, please refer to your lease for specific details.

Questions about On-Demand Pest Control?

Check out the FAQ below.

Powered by Pest Share™

What is On-Demand Pest Control?

On-Demand Pest Control is a fast, easy, and effective way to treat an active pest infestation. We offer an online request form for pests, so you can get started on getting rid of your pest problem right away. Our treatment and coordination costs are included for all covered requests, so you can be rest assured that you're getting the best possible service.

What pests can I request service for?

Please check the RBP addendum or section of your lease that references On-Demand Pest Control to see what pests are covered in your plan at no additional cost. If a pest falls outside of coverage, you can still submit a request. When possible, a vetted vendor contact will be provided and discounted pricing for treatment may apply. You can read the full terms of service at pest.residentforms.com/resident-terms-of-service.

Can I file more than one request per year?

Sometimes more than one pest issue can occur during your lease. That's no problem! While unlikely, it is possible you could have separate infestations within a calendar year, which the plan accommodates. Each service also has a 30-day warranty from the completion of service date to ensure each issue is fully treated. You may also request up to 3 pests on a request!

How do I request a service for pest control?

Requests are made online at pest.residentforms.com. Simple and easy! Just provide your address (including any unit #), phone number, email, and visible pest(s).

How will I know that my request was received?

Upon submission, you will receive a confirmation of your request. Pest Share will primarily communicate via email throughout the process. If the phone number provided in your request for service allows, you may also receive text notifications.

What if I also need service(s) for pest(s) not covered by my On-Demand Pest Control program?

You can still submit a service request online. Available options will be outlined in the email you receive from Pest Share, and may include a group rate discount and quote from a Pest Share service provider.

When and how do I pay for the non-covered pest(s) service if I decide to contract the Pest Share assigned service provider?

The method and timing of payment for service(s) of the non-covered pest(s) will be communicated with and paid to the service provider directly by the resident, not Pest Share.

What happens if I receive a bill after the service?

Please note that you will only be responsible for a bill if you have requested service for a pest that is not covered by your Pest Pro package. If you have any questions or concerns about the service or the bill you have received, please do not hesitate to contact us at servicerequests@pestshare.com. We are here to help you resolve any issues and provide you with the best possible service.